



## Fixed Base System and Radio Read Meters

**CURRENT STATUS:** (07/01/2016) The City's Information Technology Department has completed installation of servers and connected to Sensus. Ferguson technicians are configuring Sensus software. During the second week of July, Ferguson's AMR/AMI Specialist will be here to provide instruction to City staff (Water Maintenance and Utility Billing) on the sequence of automated data as it flows through the system, beginning with the data as it is sent from the meter, to the completion as data is imported to Munis (City's software system) to generate bills. Water Maintenance crews have installed new meters for a real-time test before actual implementation, anticipated to begin in August. Residents will receive a letter from the City explaining the metering system and to advise them of the installation date. A postcard will follow to serve as a reminder. For more information go to the City's web here at [Customer Communication Fixed Base System](#).

### WHAT IS THIS PROJECT GOING TO ACCOMPLISH?

The purpose of the contract is twofold: 1) to install radio read water meters within our service area, thereby reducing the amount of man-hours needed to read meters and also improving our accuracy of consumption of the old meters; and 2) to provide infrastructure (i.e. towers and hardware) so that all reads will be available at the desks of our Utility Billing staff.

### PROJECT SCHEDULE:

Fiscal Year 16 - Install hardware, towers, software, and small area meter test  
Fiscal Year 17 & 18 - Meter Replacement

### HOW WILL THIS PROJECT BE FUNDED?

This project is funded by water rates.

## QUESTIONS?

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