



# Public Works

## METER INSTALLATION UPDATE FOR THE MONTHS OF

January / February / March 2018

### Sensus AMI System



“Advanced Metering Infrastructure technology is an example of the City of Lewiston’s commitment to maintaining a high quality of life for our citizens through cost-effective, innovative programs.”

*A new advanced metering system will replace monthly manual reads with wireless data collection, allowing for more precise usage data.*

The City of Lewiston water distribution crew will be installing radio read meters within the next month for these routes:

| Route | Approximate Route Install Start Dates |
|-------|---------------------------------------|
| 0810  | January 2018                          |
| 0509  | January / February 2018               |
| 0506  | February 2018                         |
| 0508  | February / March 2018                 |

To find out where the routes are located, please view the attached map.

#### The installation process

A letter will be sent to customers prior to installation in their area.

During the first phase of the project, City crews from the water division will install the new meter and communication module and should take no more than 30 minutes in most cases, with your service being unavailable for about 15 minutes of that time. Water personnel will always provide picture ID badge/credentials and rarely show up to a home without prior notification.

To insure that the installation is complete, workers will briefly test the new meter. Before temporarily interrupting individual water services, crews will make every effort to ensure that doing so will not impose an avoidable hardship on the customer. Before leaving the site, door hangers will be left at the entrance to the property informing the residents of the status of the visit – installation complete, installation pending - water was being used, unable to access water meter, or other message applicable to the visit.

#### Help Us Avoid Obstructions

Please limit your landscape area around your water meter box. Allow easy access to your water meter to permit crews to effectively install meters and make repairs. Items such as bushes, trees, shrubs, and other materials that are placed over and/or around water meters can hinder staff from performing their job. These items can attract snakes, spiders, rodents, and wasp that can potentially pose a threat to you as a customer or to the City’s employees.

#### Where can I get more information?

Call the Public Works Department at 208-743-1316 or, Utility Billing Department at 208-746-3671, or find us on the City of Lewiston website at [www.cityoflewiston.org](http://www.cityoflewiston.org).

We help to improve and plan for the future.